



ABOUT US

Sydney Concierge is a PA for your Personal Life. I can help you...

- Tick off your to-do list
- Clone yourself
- Get your life back
- Spend more time with your family
- Have more time and less stress
- Get more sleep

SERVICES & PACKAGES



Buy Time

Time is the most valuable asset in the 21st Century. It was once the only thing you could not buy. Now you can.



Airbnb Concierge

Everything organised from check-ins and check-outs, the emergency clean-up crew and rolling out the welcome carpet.



Moving to Sydney

Having moved here from the UK myself, I know how stressful and time consuming it can be. I navigate the minefields for you.



Travel Arrangements

From round the world trips to family holidays and romantic weekends, travel stress-free and at a fraction of the price.



New Mums Packages

Sydney Concierge offers the perfect baby shower and arrival presents; from home-cooked meals to gift hampers.



Special Occasions

Gift ideas, babysitters, restaurants and more, for weddings, anniversaries, hen nights and birthdays.



Personal Shopper

Whether you are looking for a hard to find item, gift ideas or just groceries, I will find and deliver it for you.



Tickets

Sporting events to concert tours and local theatre, I can help you with all tickets from pre-sales to sold-out shows.

Vision

To be the number one personal concierge company in Sydney, by helping busy people tick off their to-do lists so that they can spend more time with their families and doing what they love.

Mission Statement

To enable visitors to Sydney the holiday of a lifetime, new residents to settle here smoothly and quickly, and for Sydneysiders to pinch themselves every day. Sydney Concierge gives people their life back!

Values

You can do anything, but not everything
Do what you want and we'll do the rest
Live more, see more, love more
You can't buy happiness, but you can buy time (which is kind of the same thing)

ONLINE REACH

Daily Views - 130+

Monthly Views - 4100+



753



556

TESTIMONIALS



"There are few people that you can say were born to do Concierge, but Layla is one of them! She brings a level of expertise, knowledge, and dedication far beyond any normal customer service experience. Layla enjoys keeping herself up to date, from going to the hottest restaurant in town to finding a limited edition pair of Chanel glasses!"

Diana, Bondi Junction, Sydney



"I have used Layla's personal concierge services for around 3 years and during that time, Layla has managed a wide variety of both my personal and professional needs. I always found Layla to be extremely professional, efficient and helpful in all aspects. Layla has organised many of my overseas holidays, for both business and leisure, sourced numerous items for me, and has dealt with all my needs in a timely and professional manner. I highly recommend her and her services."

Elizabeth, Busy Mum, Mt Claremont, Australia



"Without Layla's advice and organisation our holiday in Sydney would not have been half as memorable. We recommend Sydney Concierge services and will definitely be using them again."

Neil, Project Manager, Leicestershire, UK



"I am very happy with Layla's support and warm approach. I had never set foot in Sydney before, so she has become my main liaison in Sydney, to make sure I didn't make errors with my transfer from Europe to Australia. This service is affordable, great quality, readily available and understands different cultures. Sydney Concierge opens the doors to the world of Sydney and helps take the weight off your shoulders. I would recommend Layla's service anytime."

Irina Radulescu, Pyrmont, Sydney

"Just want to say a big THANK YOU to superwoman Layla Roberts at Sydney Concierge. I was going overseas travelling for a month and my Airbnb manager fell through at the last minute. Layla stepped in and saved the day. This chick is amazing! She organised meet and greets for my guests, shopped for amenities and supplies for guests, organised transport for guests and cleaning. She's a true superwoman and way more organised than I could ever be! Due to being on glaciers in Iceland and in the desert in Africa I wasn't contactable a lot of the time and Layla took care of everything and my reviews have been great! If you are as busy as I am, Layla is the extra pair of hands you need, she can literally help organise anything!"

Leanne McCormack, Sydney

